

## COVID STATEMENT – EDGEWATER LAKE WANAKA

At Edgewater our Guest and Staff are our top priority especially when it comes to their health and safety. We are constantly monitoring coronavirus (COVID-19) updates through the New Zealand Ministry of Health and we will ensure that we continue to follow these guidelines from local health authorities and agencies. Our hotel procedures further adapt when alert levels are changed.

### Health & Safety

We are Qualmark COVID-19 Clean certified and have put practices throughout our hotel to ensure our guests and staff's health and safety are well looked after.

- Covid tracer QR codes and hand sanitizers are throughout the hotel and we encourage guests to use these.
- Staff are diligent with washing their hands and sanitizing before starting shifts as well as frequently wiping down equipment that is used daily.

### House Keeping

House Keeping standards for Level 1 COVID response are;

- Housekeepers wear new PPE for each room to protect both themselves and guests.
- Rooms are fully stripped and cleaned.
- Each room has all high touch areas sanitized after cleaning/before arrival.

Outside of mandatory government guidelines with changes to alert levels, you may sometimes encounter our Team members wearing face coverings. Edgewater have advised staff that this is at their own discretion and support and respect the choice to do so. Please respect any staff requests during your stay with us in line with Covid-19 protocols.

Ngā mihi,



Catherine Bone

General Manager